

The firmware comes in two parts.

Firmware Version / Maintenance Version

e.g.

1.8.23.0 / 1.8.23.0

Starting with firmware version 1.11.1.0, only the left side (application) version is displayed on the main menu.

There will be three steps to the upgrade.

THE ORDER OF UPDATE IS IMPORTANT

1. The left side (Firmware Version) is updated via the sysupgrade file from the Firmware upload page.
Update the sysupgrade file to 1.8.23.0.

2. After that is updated, update the AVR/Maintenance files to 1.8.23.0 to match via the Support link.

https://www.digital-loggers.com/update_avr.html

You may need to reset the "Protection" as described on the web page to enable the update.

3. Finally, update the sysupgrade file to 1.11.8.0 from the Firmware Upload page.

*If the settings are protected, reset the protection locks.

Press the reset button near the RJ-45 Ethernet connector and wait about 5 seconds.

You will hear a beep and arrive at the reset menu. You can use the Up/Down arrows to select the kind of reset.
The default is "Clear Lock Bits: Clear protection bits only", which is what you want. Press the cycle button.