

Call Investigator V2 now has the AWS Transcribe-based speech-to-text feature ("Transcription" button). The current implementation requires AWS CLI to be installed.

1. Create your Amazon Web Services account

<https://portal.aws.amazon.com/billing/signup#/start>

2. Install the CLI software

<https://docs.aws.amazon.com/cli/latest/userguide/getting-started-install.html>

3. Sign in to your account as an "IAM user":

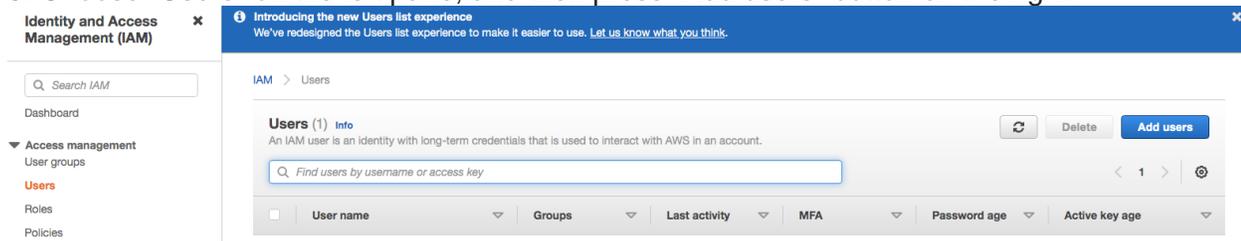
Sign in

Root user
Account owner that performs tasks requiring unrestricted access. [Learn more](#)

IAM user
User within an account that performs daily tasks. [Learn more](#)

4. Open <https://console.aws.amazon.com/iam/> (or search for "IAM" in the AWS search bar).

5. Choose "Users" on the left pane, and then press "Add users" button on the right:



6. Choose some name for your user (you'll need it later), and select the "Access key" option below:

Add user



Set user details

You can add multiple users at once with the same access type and permissions. [Learn more](#)

User name*

This field is required.

[+ Add another user](#)

Select AWS access type

Select how these users will primarily access AWS. If you choose only programmatic access, it does NOT prevent users from accessing the console using an assumed role. Access keys and autogenerated passwords are provided in the last step. [Learn more](#)

Select AWS credential type* **Access key - Programmatic access**
Enables an **access key ID** and **secret access key** for the AWS API, CLI, SDK, and other development tools.

Password - AWS Management Console access
Enables a **password** that allows users to sign-in to the AWS Management Console.

7. Choose the "Add user to group" option, and press the "Create group" button:

Add user

- 1
- 2
- 3
- 4
- 5

Set permissions

Three options for setting permissions:

- Add user to group** (highlighted with a blue border)
- Copy permissions from existing user
- Attach existing policies directly

Add user to an existing group or create a new one. Using groups is a best-practice way to manage user's permissions by job functions. [Learn more](#)

Add user to group

Create group **Refresh**

Search: Showing 1 result

Group	Attached policies
<input type="checkbox"/> testgroup	AdministratorAccess

8. Select all of the Transcribe-related policies for the new group:

Add user 1 2 3 4 5

Create group

Create a group and select the policies to be attached to the group. Using groups is a best-practice way to manage users' permissions by job functions, AWS service access, or your custom permissions. [Learn more](#)

Group name:

Create policy **Refresh**

Filter policies: Showing 2 results

	Policy name	Type	Used as	Description
<input checked="" type="checkbox"/>	AmazonTranscribeFullAccess	AWS managed	None	Provides full access to Amazon Transcribe operations
<input checked="" type="checkbox"/>	AmazonTranscribeReadOnlyAccess	AWS managed	None	Provides access to read only operation for Amazon Transcribe

Cancel **Create group**

9. Skip tags and review by pressing the "Next" button.
On the final screen, don't forget to download a .csv file with the credentials:

Add user

1 2 3 4 5

Success
You successfully created the users shown below. You can view and download user security credentials. You can also email users instructions for signing in to the AWS Management Console. This is the last time these credentials will be available to download. However, you can create new credentials at any time.

Users with AWS Management Console access can sign-in at: <https://178915959443.signin.aws.amazon.com/console>

Download .csv

User	Access key ID	Secret access key
testuser2	AKIASTKBY4KJVK6ZWNLA	***** Show

- Created user testuser2
- Added user testuser2 to group transcribe_group
- Created access key for user testuser2

10. Open Windows Command Prompt, and import your credentials from the .csv using AWSCLIv2:

aws configure import --csv file://<path to your .csv file>

<https://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/Concepts.RegionsAndAvailabilityZones.html>

aws configure set region us-west-1 --profile <new_user_name>

aws configure set output json --profile <new_user_name>

11. Adjust Transcribe command line in CI2's Preferences:

"\$APPDIR\transcribe-au-aws\transcribe-au-aws.exe" --profile <new_user_name> \$AUFIL
(replace "default" part with your user's name)

12. CI2 will finally be able to transcribe recordings.