Call Investigator V2 now has the AWS Transcribe-based speech-to-text feature ("Transcription" button). The current implementation requires AWS CLI to be installed.

1. Create your Amazon Web Services account https://portal.aws.amazon.com/billing/signup#/start

2. Install the CLI software https://docs.aws.amazon.com/cli/latest/userguide/getting-started-install.html

3. Sign in to your account as an "IAM user":

Sign in

 Root user
 Account owner that performs tasks requiring unrestricted access. Learn more

IAM user

User within an account that performs daily tasks. Learn more

- 4. Open <u>https://console.aws.amazon.com/iam/</u> (or search for "IAM" in the AWS search bar).
- 5. Choose "Users" on the left pane, and then press "Add users" button on the right:

Identity and Access × Management (IAM)	Introducing the new Users list experience We've redesigned the Users list experience to make it easier to use. <u>Let us know what you think.</u>	×
Q Search IAM	IAM > Users	
Dashboard	Users (1) info An IAM user is an identity with long term condentials that is used to interact with AMC is an account	C Delete Add users
 Access management User groups 	An Aw user is an identity with long-term credentials that is used to interact with Awo in an account.	
Users	Q. Find users by username or access key	< 1 > ©
Roles	User name	
Policies		

6. Choose some name for your user (you'll need it later), and select the "Access key" option below: Add user

Set user details	
You can add multiple users at once w	ith the same access type and permissions. Learn more
User name*	
	This field is required.
	• Add another user
Select AWS access type Select how these users will primarily a an assumed role. Access keys and au	access AWS. If you choose only programmatic access, it does NOT prevent users from accessing the console using
Select AWS credential type*	Access key - Programmatic access Enables an access key ID and secret access key for the AWS API, CLI, SDK, and other development tools.
	Password - AWS Management Console access Enables a password that allows users to sign-in to the AWS Management Console.

7. Choose the "Add user to group" option, and press the "Create group" button:

Add user



- Set permissions

Add user to group	Copy permissions from existing user Attach existing policies directly
Add user to an existing group or crea	te a new one. Using groups is a best-practice way to manage user's permissions by job functions. Learn more

Add user to group

Cre	eate group 2 Refresh	
۹	Search	Showing 1 result
	Group 👻	Attached policies
	testgroup	AdministratorAccess

8. Select all of the Transcribe-related policies for the new group:

Add user			1 2 3 4 5	
Create group				×
Create a group and select the policies to be attached to th	e group. Using groups is	a best-practice way to manage users' po	ermissions by job functions, AWS service access, or your custom permissions. Lear	m more
Create policy 2 Refresh				
Filter policies v Q transcr			Showi	ing 2 results
Policy name 👻	Туре	Used as	Description	
AmazonTranscribeFullAccess	AWS managed	None	Provides full access to Amazon Transcribe operations	
AmazonTranscribeReadOnlyAccess	AWS managed	None	Provides access to read only operation for Amazon Transcribe	
			Cancel	reate group

9. Skip tags and review by pressing the "Next" button.

On the final screen, don't forget to download a .csv file with the credentials:

dd u	JSET		2 3 4
Own	Success You successfully created the users shown below. Y instructions for signing in to the AWS Management you can create new credentials at any time. Users with AWS Management Console access can	'ou can view and download user security credentials. You ca t Console. This is the last time these credentials will be availa sign-in at: https://178915959443.signin.aws.amazon.com/c	an also email users able to download. Howeve console
	User	Access key ID	Secret access key
•	testuser2	akiastkby4kjvk6zwnla 🖉	********* Show
0	 Created user testuser2 Added user testuser2 to group transcribe_group Created access key for user testuser2 	ρ	

10. Open Windows Command Prompt, and import your credentials from the .csv using AWSCLIv2:

aws configure import --csv file://<path to your .csv file>

https://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/Concepts.RegionsAndAvailabilityZones.ht ml

aws configure set region us-west-1 --profile <new_user_name> aws configure set output json --profile <new_user_name>

11. Adjust Transcribe command line in CI2's Preferences:

"\$APPDIR\transcribe-au-aws\transcribe-au-aws.exe" --profile <new_user_name> \$AUFILE (replace "default" part with your user's name)

12. CI2 will finally be able to transcribe recordings.